

We want you to feel comfortable and prepared with all aspects of the foundation repair. We understand that home maintenance projects, such as foundation, can be a stressful undertaking. To ensure we cover all the bases and provide the best possible repair experience, we offer the following information and direction.

Project item	Project Need	Homeowner Responsibilities
HOME DECOR REMODELING (ALL JOBS)	Things shift around during the leveling process. Old cracks will disappear and new ones will appear during the leveling process.	Try to hold off on painting, tile work and other home redecorating projects until after we are done leveling. (See leveling expectation checklist)
REVIEW THE CONTRACT AND ATTACHMENTS (ALL JOBS)	The contract, warranty, general conditions and information sheet provide valuable homeowner information.	Please review this material provided and let us know if you have any questions or concerns.
PROPER ACCESS (ALL JOBS)	We will need access to your property to do the repair.	Please provide us with any ACCESS CODES needed to access your property including community gate codes.
POWER/WATER (ALL JOBS)	We will need access to electricity and water.	If ONSITE UTILITIES are not available, please let us know before your project start date
SAFETY FIRST (ALL JOBS)	We need to maintain a safe work site. We have to dig holes to fix your foundation and don't want anyone falling into open holes	Please make sure family members, friends and other visitors stay clear of the construction area.
	Family pets need to be kept safely away from the construction area.	Please secure all pets while work is being performed.
	For pier and beam foundations: We need to have clear and safe crawl space access.	Please let us know if you have any problems providing safe, clear access under your pier and beam structure.
OUTSIDE PIERS	We need clear access to place piers along the outside walls.	External piers are marked on your pier drawing with little "x"s along the outside border of your house/building. You will need to provide unobstructed access to these areas.
PLANTS, GROUND COVER, OTHER OUTDOOR ITEMS (External piers only)	We can help with removal of plants if requested. Unfortunately, we can not guarantee that the plants will survive the transplant.	You will need to remove plants and other items from the designed exterior pier placement areas.
INSIDE PIERS	We need clear access to place piers that will support the interior structure (inside the home).	Interior piers are marked on your pier drawing. You will need to provide unobstructed access to these areas.

Project item	Project Need	Homeowner Responsibilities
FLOOR COVERING (Internal piers only)	When internal pier placement is required, we cut through the floor or tunnel underneath the house/building. We will pull back carpet, but will not stretch/seam/tack/clean repair, replace or fix floor-coverings.	Homeowners with special tile or wood floor should consider the tunnel option for internal piers. Otherwise, floor covering in areas with internal piercing will need to be replaced, at the owner's expense.
FURNITURE FIXTURES/DECOR (Internal piers only)	Digging in the dirt is very messy work and we want to keep your valuables safe.	Clear rooms of all furniture, fixtures and appliances in areas requiring internal pier placement (or arrange for tunneling).
IT'S A DIRTY, MESSY JOB (Internal piers only)	Digging in the dirt is messy work. When internal piers are done, dirt is hauled up through a hole in the floor. It stays piled indoors, until the work is completed. Dirt, mud and concrete splatter is part of the job, but we try to protect outlying floors/furnishings as best as possible.	It is recommended that homeowners relocate to a hotel and friend's house during this phase of the project. You may want to have someone do a thorough cleaning throughout once the project is complete.
THE LEVELING (ALL JOBS)	After the piers are placed, the structure is leveled. A supervisor will direct the leveling. We will need access to the inside of the house.	Some homeowners leave a back door open or provide a key to a trusted neighbor or friend.

<p>EXPECTATIONS (ALL JOBS)</p>	<p>Things shift around when the foundation is lifted and leveled out. This simply cannot be helped. Your house may have been sitting on water pipes that crack when lifted. The new alignment may cause cracking of your walls and windows. Doors may shift. Roof tiles may pull away.</p>	<p>Please review the contract and warranty section.</p> <p>T You may need to make plumbing repairs</p> <p>T You may need to patch and repaint walls and</p> <p>T You may need to readjust doors for smooth al</p>
<p>WHEN WE'RE DONE</p>	<p>We will patch access penetration holes. However, if you prefer we will leave any hole open until plumbing repairs are made.</p>	<p>Let concrete patch dry 48 hours before applying floor covering material.</p>
<p>DIRT REMOVAL</p>	<p>We will arrange for the removal of excess dirt and debris.</p>	<p>Please bear with us. Temporarily, dirt and debris will be piled in the driveway pending pickup. Pickup will be as soon as possible at the completion of the job, to avoid any inconvenience to the homeowner.</p>
<p>HYDROSTATIC TEST Residential ONLY</p>	<p>Whenever possible, we will perform a courtesy hydrostatic test on sewer lines located in the area of repair.</p>	<p>An industry standard 3-inch, residential "T" clean out is required for the hydrostatic test. Unfortunately, we cannot perform the test without the standard clean out or if one has been done by others.</p>
<p>THE PAYMENT</p>	<p>We need to be paid for our work.</p>	<p>Please issue payment in full immediately upon completion of the project. Checks can be made payable to Arredo Group.</p>
<p>THE WARRANTY</p>	<p>We will issue any warranties due to the homeowner when payment is received and plumbing repairs are made.</p>	<p>Please let us know if you would like us to delay issuing the initial warranty for the new owner. Further transfer of warranty can be made for a nominal fee.</p>